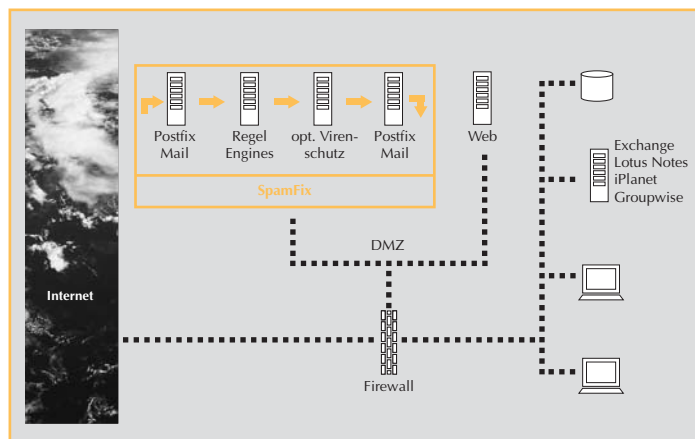


SpamFix

Quality in the battle against spam

Only active e-mail observation and automatic selection of unwanted e-mails can retain communication efficiency.

On average, every desk with external e-mail contact spends 3 to 10 minutes a day sorting out spam. On an estimated cost of wages of \$27 / per hour this effort leads to an annual damage of \$30,000 to \$100,000 in a company with only 100 recipients.



SpamFix Advantages

- Auto learning and training
- Multi-level spam detection
- Real-time spam protection
- Return to efficient mail traffic
- Amortization after a few months

However, automatic refusal or even deletion of spam e-mails can also be dangerous, if important e-mails are falsely classified as spam.

Ensuring the quality and reliability of your data is our first priority.





SpamFix is an Anti-Spam Service

Standard rules and products are only of a limited and very temporary use in the battle against spam. E-mails wanted are always individual and, opposed to experiences derived from virus combat, viciously elude standard procedures. To ignore these facts may lead to the deletion of genuine e-mail. Our customers thus expect constant extension and updating of anti-spam rules and defence mechanisms as well as continuous individual adaptation to their business e-mail traffic. In order to achieve these goals, service is the only solution, and our answer is SpamFix.

Quality Assurance

E-mails recognised as spam are not deleted but only labelled as spam. So every mail client can automatically sort out spam on an individual basis. This enables every user to check the service personally and, if necessary, transfer e-mails falsely identified to the SpamFix service for correction and refinement. As experience shows, so called false-positives normally only occur in newsletters that often resemble advertisements in form and content.

SpamFix is not a product with sell-by date.
SpamFix is a permanent and reliable service.

Performance Features

- Individual service
- Efficient protection
- Plausibility control
- Individual mail relay
- Transparent integration

Technical Features and Options

- Refusal of e-mail recognised as spam directly at mail relay
- Refusal of e-mail to non-existent recipients at mail relay without 'bounce'
- Refusal of e-mail from non-existent or unknown sender domains
- Thorough checking and/or refusal of non RFC-conforming e-mails (common errors can be ignored)
- Limited security-hardened SMTP to avoid misuse of mail servers
- Scaleable processes; flexible, efficient incorporation
- Combination with one or more virus scanners possible

Confidentiality

Being a local solution SpamFix does not compromise confidentiality by handing out data beyond customer's control. Only sheer analysis data from e-mails recognised as spam can be automatically transferred to ESC's SpamFix servers as an option.

Correct e-mail and their inherent data from the analysis are never handed out of the customer's network and hence remain completely confidential.

Only in the rare case of special service purposes customers may directly send us specific e-mails if they so wish.

SpamFix is based on service.
All necessary adaptations, updates, and upgrades therefore are inclusive.

Contact

Fon: +49 (0) 345 5 58 44 - 0
Fax: +49 (0) 345 5 58 44 - 99
Web: www.spamfix.de
E-Mail: spamfix@esc.de